

John R [REDACTED]

December 29, 2014

Please let us know how your experience has been as a policy holder of CareerGuard®. Your responses and answers will remain confidential unless you give us permission to use your statements. Thank you in advance. Please return this form in the enclosed envelope.

How long were you a CareerGuard® policyholder?  > 1 year  3 to 5 years  1 to 3 years  5+ years

What department or agency were you employed by? USAF

What was your position (manager, supervisor, police officer, judge, etc.)? MANAGER

How would you rate our "Customer Service"?  Below Average  Average  Outstanding

Did you ever have the need to file a claim under your policy?  Yes  No  
If you answered "Yes", was your claim covered under the policy?  Yes  No If a claim was not covered, please describe the reason or by what exclusion of the policy was it not covered? \_\_\_\_\_

For a covered claim, how was your experience with the law firm Avery, Dooly, and Noone and the legal representation you received?  Below Average  Average  Outstanding  
Name of attorney that represented you? \_\_\_\_\_

Would you recommend CareerGuard® to your colleagues?  Yes  No

Thank you for taking your time with our brief questionnaire. Feel free to list any additional comments.  
I HAD CAREER GUARD FOR APPROX. 10 YRS AND ALTHOUGH I NEVER NEEDED TO FILE A CLAIM (YET), I HAD PEACE OF MIND KNOWING THAT AVERY, DOOLEY AND NOONE WAS THERE FOR ME. THANKS!

Do you give us permission to disclose your above answers or statement for marketing purposes?  Yes  No

[Signature]  
Signature

1/2/2015  
Date