

Matthew [REDACTED]

February 24, 2016

Please let us know how your experience has been as a policy holder of CareerGuard®. Your responses and answers will remain confidential unless you give us permission to use your statements. Thank you in advance. Please return this form in the enclosed envelope.

How long were you a CareerGuard® policyholder?

- > 1 year
- 1 to 3 years
- 3 to 5 years
- 5+ years

What department or agency were you employed by? DEPT OF VETERANS AFFAIRS

What was your position (manager, supervisor, police officer, judge, etc.)? POLICE OFFICER

How would you rate our "Customer Service"? Below Average Average Outstanding

Did you ever have the need to file a claim under your policy? Yes No
If you answered "Yes", was your claim covered under the policy? Yes No If a claim was not covered, please describe the reason or by what exclusion of the policy was it not covered? _____

For a covered claim, how was your experience with the law firm Avery, Dooly, and Noone and the legal representation you received? Below Average Average Outstanding
Name of attorney that represented you? ROBERT FENNER

Would you recommend CareerGuard® to your colleagues? Yes No

Thank you for taking your time with our brief questionnaire. Feel free to list any additional comments.
THANK YOU FOR ALL YOU HAVE DONE!

Do you give us permission to disclose your above answers or statement for marketing purposes? Yes No

[Signature]
Signature

02/26/16
Date