

December 1, 2016

Please let us know how we are doing on your behalf as a policy holder of CareerGuard®. Your responses may be used in future advertisements / marketing materials unless you specify otherwise (personal information would not be exposed other than first name). Thank you in advance.

How long have you been a CareerGuard® policyholder? 1 to 3 years 3 to 5 years
 5 to 10 years 10+ years

What department or agency are you employed by? Homeland Security Investigation

What is your position (manager, supervisor, police officer, judge, etc.)? SPECIAL AGENT

How would you rate our "Customer Service"? Below Average Average Outstanding

Have you ever have the need to file a claim under your policy? Yes No

If you answered "Yes", how long did it take for the attorney to contact you once you submitted your claim?
 1-2 hours 2-5 hours 5-10 hours 10-24 hours next day +

What was the substance of your claim (i.e., EEO complaint, security clearance issues, Bivens, use of force, insubordination, conduct unbecoming, etc.)? Friechel Accusation during A false Probation claim

For a covered claim, how was your experience with the law firm Avery, Dooly, and Noone and the legal representation you received? Below Average Average Outstanding !!

Name of attorney that represented you? Fischer under Peter Noone

Did the claim end in your favor and were you satisfied with representation you received? Yes No
Additional comments on representation:

BRavo Rob and Pete ARE the Best

Would you recommend CareerGuard® to your colleagues? Yes No Every co-worker 10+ members signed up

Thank you for taking your time with our brief questionnaire. Feel free to list any additional comments below.

I do NOT know how to put into words the "SAFE" feeling your policy provides - in short - Everyone needs your insurance AS A piece of MIND - JC -

Signature [Signature] Date Dec 9 2016