

Harris [REDACTED]

January 23, 2017

Please let us know how your experience has been as a policy holder of CareerGuard®. Your responses and answers may be used in future advertising/marketing material unless you specify otherwise. Thank you in advance. Please return this form in the enclosed envelope.

How long were you a CareerGuard® policyholder? 1 to 3 years 3 to 5 years 5 to 10 years 10+ years

What department or agency were you employed by? Dept. of INTERIOR, US FISH + Wildlife Service

What was your position (manager, supervisor, police officer, judge, etc.)? Supervisor/Administrator

How would you rate our "Customer Service"? Below Average Average Outstanding

Did you ever have the need to file a claim under your policy? Yes No
If you answered "Yes", was your claim covered under the policy? Yes No If a claim was not covered, please describe the reason or by what exclusion of the policy was it not covered? _____

For a covered claim, how was your experience with the law firm Avery, Dooly, and Noone and the legal representation you received? Below Average Average Outstanding
Name of attorney that represented you? _____

Would you recommend CareerGuard® to your colleagues? Yes No

Thank you for taking your time with our brief questionnaire. Feel free to list any additional comments.

The Career Guard policy was affordable + gave me peace of mind.
Thanks

RECEIVED
JAN 30 2017

[Signature]
Signature

2-26-17
Date